

Remote Access | Getting Started Guide

Step 1: Create your TeamViewer account & activate license

YOUR PLAN	YOUR INFO	CONFIRMATION				
	Global No. 1					
TeamViewer is now ready, get started! Please sign in with your TeamViewer account here to immediately start using it. E-Mail Password						
New at TeamViewer?-> Create an account now						
	Get started					
l forgot n	ny password					

- 1. Check the email account that you used to purchase your license for your account activation email from TeamViewer.
- 2. Click on the 'Activate Now' link on the email to visit the TeamViewer 'Management Console' website.
- 3. Create a new account or login with your existing 'free user' account*.
- 4. The license is now activated on your account.

Things to note:

* If you have an existing TeamViewer Business or higher license, you cannot use that same account for Remote Access. In that case please create a new account with a new email address.

Step 2: Install TeamViewer on all your devices

TeamViewer	- 🗆 X	TeamViewer		- 🗆 X
Connection Extras Help Feedback	Insert partner ID 🛛 🔶 Connect 🗸 🗸	Connection Extras Help Feed		
Sign In Don't have an account?	Are you already a TeamViewer customer?	John Locke Remote Access	Allow Remote Control	Access Remote Computers
Remote Control Password	Please sign in here with your TeamVlewer account to use the full functionality.	Remote Access	1 123 123 123	Icense in order to connect to them.
Remote Management		Remote Management	Password aaabbb	
Meeting Keep me signed in Computers & Contacts Forgot password		Computers & Contacts	Unattended Access Start TeamViewer with Windo Grant easy acc	
Sign Up Chat Single Sign-On Login				
TeamViewer				
		Tranklinuar		

- 1. Download the full version of TeamViewer to all the computers * you want to use with your new license.
- 2. You can download the latest version of TeamViewer from TeamViewer.com/download.
- 3. Once you download and install TeamViewer, sign into your TeamViewer software using the email address and password you used earlier to sign into the Management Console.



- 4. Once you sign in, you will see your name on the left top corner - with the words 'Remote Access' below it - indicating that your account is licensed for Remote Access.
- * This includes computers you want to access remotely (endpoints) plus computers you want to use to access the other computers (local computer).



Step 3: Prepare your endpoint computer(s) for Remote Access

Windows:

Mac:



Open TeamViewer options



- 1. On any endpoint computer, launch TeamViewer, go to Options and go to the **"Security"** tab.
- 2. Choose a personal password. This password will be used later to connect to the device.



 Close the options and note down the ID under "Your ID" in the "Remote Access" tab.



Step 4: Connect to your licensed computer(s) from your local computer



- Now, sign into TeamViewer on your local computer and go to the "Remote Access" tab.
- Add your endpoint device by clicking the "Add computer" button and entering the ID that you noted into the "TeamViewer ID" field. For "Password", enter the personal password you chose earlier, then click OK.
- You're done! You can now connect to your licensed computer by selecting it in the list and clicking "Connect".